Ticketing System – User Manual

After registration candidate can raise the query by submitting the Ticket from candidate's login.

To raise query (Ticket) please follow the below step.

Step 01: Candidate login.

Click on Already Registered and enter your application number and Password and click on Login Button.

Ongoing Events	Click <u>HERE</u> for Entire Schedule
New Registration	Already Registered
Notifications	News

Step 02: Raise Query (Ticket).

To raise any query, click on following link and select the Query Type and enter your detailed query in English only.

Application Form	Home	Application Form						
Home								
Fill / Edit Application Form	Welcome to Online Registration For MAH-B.Design-CET-2023							
Check Payment History	Regist	Registration Form Status						
Print Application Form	Your Application Form is Incomplete. Please Fill-up the Form Step by Step.							
Caste Validity Sponsor Letter		Step ID	Step Details	Status				
Important Links		Step 1	Registration/Personal Details	Complete				
Change Password Raise the Query / Send		Step 2	Domicile and Category Details	Incomplete				
Grievance New Check Query / Grievance		Step 3	Qualification Details	Incomplete				
Status New		Step 4	Exam Center Selection	Incomplete				
		Step 5	Upload Photo and Signature	Incomplete				

After filling up all details click on Generate Ticket. On successful submission of Ticket Unique Ticket, no will be Generated and respective query will be assigned to Admin to resolve the issue.

Generate Ticket		
Login ID *	Category *	
232500012	Select	~
Query *		
	T	
Attachment		
Choose file	Bro	File Types Allowed : j pg, jpeg, png, bmp, pdf Maximum File Size Allowed : 1 MB
	G	anerate Ticket
Generate Ticket		
Generate Ticket	Category *	
Generate Ticket Login ID * 232500012	Category *	~
Cenerate Ticket Login ID * 232500012 Query *	Category * Select	~
Generate Ticket Lagin ID * 232500012 Query *	Category * Select	~
Generate Ticket Lagin ID * 232500012 Query * Attachment	Category * Select	
Generate Ticket Login ID * 232500012 Query * Attachment Choose file	Category * Select Bi	v vypes Allowed : jpg, jpeg, png, bmp, pdf aximum File Size Allowed : 1 MB

Step 03: Check Ticket Status

After submission of Ticket candidate can check the status of submitted Ticket using following link.

Click on View to check the detailed information of query resolved by the admin.

Application Form	Home	Application Form									
Home	Check	Ticket S	Status								
Fill / Edit Application Form											1
Check Payment History					Enter Tick	et ID / Login ID			Search		
Print Application Form	N	/iew	Ticket ID	Log	n ID	Categ	lory		Sent Date Time	Current Status	
Caste Validity Sponsor Letter		0	23100001	2325	00012	Technica	l Query	23	3/03/2023 2:54:23 PM	Replied by Ticket Administrator	
Important Links		0	23100002	2325	00012	Technica	I Query	23	3/03/2023 2:57:36 PM	Replied by Ticket Administrator	
Change Password		0	23100003	2325	00012	emo	lic	23	03/2023 3:03:02 PM	Replied by Ticket Administrator	
Rais Query / Send		0	23100004	2325	00012	Technica	I Query	23	3/03/2023 3:14:32 PM	Replied by Ticket Administrator	
Grin New		0	23100005	2325	00012	Technica	lQuery	23	3/03/2023 3:18:27 PM	Replied by Ticket Administrator	
CheckQuery / Grievance Status New		•	006	2325	00012	Technica	I Query	23	3/03/2023 5:18:04 PM	Assigned to Ticket Administrator	

View Ticket Details						
Ticket ID : 23100006						
Login ID : 232500012 Sent By : 232500012 Query : Not able to fill in qualification details Current Status : Assigned to Ticket Administrator	Category : Technical Query Sent Date Time : 23/03/2023 5:18:04 PM Updated Date Time : 23/03/2023 5:18:04 PM					

Ticket: Re-Open

If candidate is not satisfied with resolution given by admin in such case candidate can Re-Open the Ticket by clicking on Re-Open as shown below.

Ticket ID : 23100002					
Login ID : 232500012	Category : Technical Query				
Sent By: 232500012	Sent Date Time : 23/03/2023 2:57:36 PM				
Query: Even not working please check 🥩					
Replied By : adminLaxman	Replied Date Time : 23/03/2023 2:59:09 PM				
Replied Message : issue resolved					
Current Status : Replied by Ticket Administrator	Jpdated Date Time : 23/03/2023 2:59:09 PM				
	Re-Open				

Fill the details as per requirement and click on Re-Open to submit the Ticket to admin.

On submission of Ticket same will be resolved by the respective admin.

Query *		
Please check issue is not resolved yet.		
Attachment		
Choose file	ile Types Allowed : jpg, jpeg, png, bmp, pdf Browse priximum File Size Allowed : 1 MB	
	Re-Open	